Our Communities

The Company recognizes that sustainable business growth must go hand in hand with responsibility toward society and surrounding communities, particularly in areas where construction projects are located. The Company has therefore established policies and practices aimed at fostering collaboration with communities to ensure harmonious coexistence, minimize impacts, and enhance community well-being over the long term. The Company is committed to avoiding actions that may adversely affect communities and sensitive areas, strictly complying with all legal requirements set by government and local authorities, and promoting multi-stakeholder engagement involving community representatives, government agencies, relevant private sector parties, and project owners to establish positive and collaborative relationships.

Community Impact Management

For each project, the Company takes a systematic approach to building understanding and gathering feedback from communities through effective, transparent, and equitable communication. This begins with disseminating essential project information to surrounding communities, including the type of construction work, project duration, areas potentially affected, and preventive measures to be implemented. Communication plans are tailored to local contexts to ensure communities have comprehensive access to information.

For each project, the Company designates site-level representatives responsible for conveying project information, receiving and addressing community complaints, reporting issues to management, and coordinating closely with local authorities and communities. This ensures smooth project implementation with cooperation from local stakeholders.

The Company also prioritizes systematic community feedback collection through questionnaires and field surveys among residents near construction sites. This data is used to assess expectations, concerns, and suggestions regarding project operations, which are then analyzed to improve practices and minimize community impacts.

When concerns or complaints arise, the Company analyzes the root causes, develops both immediate and long-term solutions, monitors implementation, and communicates progress to affected communities. This consistent engagement approach strengthens trust and fosters sustainable collaboration throughout the project lifecycle.